

BCC INFORMAL REGULAR SESSION

DATE: Wednesday, June 05, 2013

<u>NAME</u>	<u>TITLE</u>	<u>AFFILIATION</u>	<u>PHONE/EMAIL ADDRESS</u>
1. <u>Tim Dick</u>	<u>Deputy Director</u>	<u>DSFS / CPS</u>	<u>x7197</u>
2. <u>Lauren Smalley</u>	<u>Public Information Officer</u>	<u>PUCO</u>	<u>644-644-0994</u>
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Energy Choice Ohio

For nearly 100 years in Ohio, your energy — electric and natural gas — services and rates have been regulated by the Public Utilities Commission of Ohio (PUCO). Under this regulation, a single company served you. Since choosing a supplier to provide your energy services was not an option, the rates a company charged were set by the PUCO. The PUCO's job remains to balance the interests of the utility with the interests of its customers. The resulting rates afforded the company the ability to recover its expenses, plus an agreed upon margin of profit for their investment. In order to encourage efficiency and maximize energy investments, laws like Senate Bill 3 (1999) and Senate Bill 221 (2008) were enacted to enable electric choice and bring competitive suppliers to the electric industry and much like the natural gas industry had done in the late 1990s.

The power for Ohioans to choose their energy supplier has been around for more than a decade. Ohio initiated these reforms to remain competitive in business and industry and in order to bring jobs and economic developments to Ohio. Now, residential consumers are able to take advantage of the same competitive markets manufacturers and industrial consumers have engaged in for years. In fact, we are already seeing the benefits of choice in Ohio as nearly 2 million electric customers and 1.8 million natural gas customers are already participating either individually or with aggregation groups.

The PUCO's role is to make the emerging competitive environment as even as possible for all players, as well as to communicate and provide consumers with the valuable information, tools and resources they need to make educated choices.

What is Energy Choice?

Just as you shop for other products and services, you may also be able to choose an energy supplier.

In a traditional system, your utility company is responsible for generating, transmitting and distributing energy to your home or business. Your local utility will still guarantee the same reliable infrastructure, but consumers now have the ability to shop for alternative suppliers of energy.

Under the new system, energy customers from large manufacturers to residential homeowners are now able to shop for energy options from a diverse group of competitive suppliers certified by the PUCO. As suppliers begin to offer their services in your area, you too will have the opportunity to choose the company that supplies the generation of your electricity and production of natural gas.

If you choose a new energy supplier, your local utility will continue to deliver the electricity and natural gas to your home or business. Your local utility will also continue to maintain and repair the respective poles, wires and pipes. You should continue to call your local utility if your power or gas goes out. The PUCO will still oversee the safety and reliability of your services.

The Power of Choice.

While the PUCO cannot guarantee that your bills will decrease if you participate in energy choice, energy choice gives consumers a greater variety of pricing plans and allows the consumer more freedom to determine what is the best option for their household or business. Energy choice is the best of both worlds. Participation not only gives you the freedom to work with a supplier and take advantage of unique product offerings but also the peace of mind that you will still receive the same high level of service from your local utility.

A choice that affects a financial commitment like your electric and gas bill shouldn't be left up to chance. Just like you would shop around to get the best deal on your car insurance, you should also find out all of the different products available from electric or natural gas suppliers. The PUCO's *Apples to Apples* chart makes it quick and easy to compare a variety of suppliers so that you can choose the one that is best for your wallet.

What are the Benefits of Choice?

Benefits for the Consumer

- freedom to choose
- opportunity for savings
- more competitive prices
- price stability- fixed or variable pricing
- innovative pricing and product options
- opportunity to invest directly in renewable energy
- power to aggregate and take advantage of community buying power
- more control over energy costs

Benefits for the Utilities

- power from cleaner, more diverse generating sources
- redistribution of risk from customers to shareholders
- alternate service and innovation options
- better allocation of capital
- savings reinvested in business
 - attract new business to Ohio
 - job creation

Do I Have to Make a Choice?

Right now, you do not have to make a choice. If you do nothing your service will remain as it is today. When the time is right, you can get involved in energy choice. Choice is an opportunity, not a mandate.

The PUCO wants you to know your rights and your options when it comes to electricity and natural gas. No matter what you choose, the PUCO will continue to protect and enforce your rights.

**For more information on Energy Choice or other utility-related matters, contact the PUCO at:
(800) 686-PUCO (7826)**

Hearing or speech impaired customers may contact the PUCO via 7-1-1 (Ohio relay service)

www.PUCO.ohio.gov



1 Account Number 1212-1212-12-4 10 21

Due Date	Amount Due
Mar 23, 2003	\$ 175.14

For less detailed billing information on your monthly bill, check box on right.

3 \$ _____ **4** \$ _____
Hold Share Contribution (Not Customer Assistance) Amount Enclosed

5 Current Customer
 12345 Your Street
 Your City ST 12345-1234

6 PO Box 9001076
 Louisville KY 40290-1086

400 00000240764 12121212124 mmddyyyy2 00000244377

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Name/Service Address	For Inquiries Call	Account Number
Current Customer 12345 Your Street Your City ST 12345-1234	Duke Energy 7 1-800-123-4567	1212-1212-12-4 8

Mail Payments To	Account Information
9 PO Box 9001076 Louisville KY 40290-1086	Payments after mmm dd not included Last payment received mmm dd 10 Bill Prepared on mmm dd, yyyy Next meter reading mmm dd, yyyy

Urgent Messages are printed in this section of the bill, with a box around the bill text.

Meter	Number	Reading Date		Days	Meter Reading		Usage
		From	To		Previous	Present	
Gas	11111111	mmm dd	mmm dd	31	6206	6397 12	131
Elec	22222222	mmm dd	mmm dd	31	60377	61451	1,074

13

Gas - Residential	
Usage -	131 CCF
Duke Energy - Rate RS	\$92.83
Current Gas Charges	\$ 92.83

Current Billing	
Balance - Previous Bill	\$ 140.00
Payment(s) Received	140.00 cr
Balance Forward	0.00
Current Gas Charges	92.83
Current Electric Charges	82.31
Current Amount Due	\$ 175.14

15

Electric - Residential	
Usage -	1,074 kWh
Duke Energy - Rate RS	\$26.29
Quality Electric - Rate 70	56.02
Current Electric Charges	\$ 82.31

16 **PRICE TO COMPARE:** In order for an average residential customer to save money, an electric supplier must offer a price lower than x.xx cents per kWh. Your Price to Compare may be different based on your usage. Visit www.duke-energy.com to calculate your individual Price to Compare or contact Duke Energy for a written explanation.

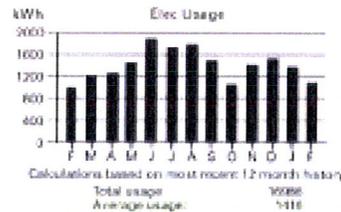
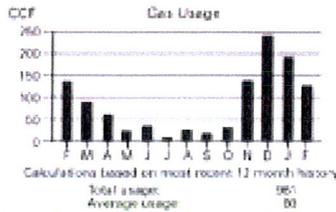
Due Date	Amount Due	After Mar 23, 2003 Pay
Mar 23, 2003	\$175.14	\$177.77 17



visit us at www.duke-energy.com

Name	Service Address	Account Number
Current Customer	12345 Your St Your City ST	1212-1212-12-4

Explanation of Current Charges		
Gas Meter # 11111111 CCF Usage - 103 Mmm dd - Mmm dd 31 Days	Duke Energy	
	Rate RS - Residential Service	
	Fixed Delivery Service Charge	\$ x.xx
	Usage-Based Charge	
	103 CCF @ \$ x.xxxxxxx	x.xx
	Rider MSR-G	x.xx CF
	Gas Delivery Riders	x.xx
	Gas Cost Recovery	
	103 CCF @ \$ x.xxxxxxx	x.xx
	Total Current Gas Charges	\$ xx.xx
Electric Meter # 22222222 kWh Usage - 859 Mmm dd - Mmm dd 31 Days	Duke Energy	
	Rate RS - Residential Srv	
	Distribution - Customer Chg	\$ x.xx
	Delivery Charges	
	Distribution - Energy Chg	
	859 kWh @ \$0.01994900	x.xx
	Rider TCR	x.xx
	Delivery Riders	x.xx
	Total Delivery Charges	\$ x.xx
	Generation Charges	
Generation - Energy Chg		
859 kWh @ \$0.04418000	x.xx	
Rider FPP	x.xx	
Rider AAC	x.xx	
Generation Riders	x.xx	
Total Generation Charges	\$ x.xx	
Total Current Electric Charges	\$ xx.xx	



	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB
Gas	143	87	58	24	98	7	27	17	29	142	298	91	103
Electric	1025	1209	1211	1478	1955	1689	1698	1628	1035	1376	1576	1262	888

Information is for added purposes only.

Duke Energy Electric Apples to Apples Chart

Current Supplier Offers

Publication Date: June 3, 2013

The chart below reflects the current supplier rate offers provided by the suppliers to *residential customers* in the Duke Energy service area.

Please refer to your most recent bill for your current **price to compare**.

Price to Compare

In order for you to save money, the new supplier's rate needs to be lower than the Price to Compare rate shown on your bill. The Price to Compare is calculated based on the total amount you would no longer pay your utility company for the generation portion of your electric supply if you choose another supplier, divided by the kilowatt hours used.

The calculation determining the Price to Compare varies by utility company. As always, you will still be responsible for the utility company distribution charges and any related riders on your utility bill. Please consult the utility's web site for specific information. As with any contract, read and understand all terms and conditions before signing up with a supplier.

Please be advised that if you are currently enrolled in the Percentage of Income Payment Plan (PIPP PLUS), you are not eligible to enroll with or switch to an alternate supplier.

If you are currently enrolled with an alternate supplier, and want to enroll with a different supplier prior to the expiration of your current contract, you may be subject to an Early Termination Fee.

Electric Apples to Apples Charts

Published offers are subject to change without prior notice. Consumers should verify offers with the supplier before signing a contract. As with all contracts, consumers should carefully read and understand all terms and conditions before signing any forms or agreeing to enroll with a supplier for electric service.

Note: The electric apples to apples charts reflect the most recent available offers from marketers in each service territory, and are updated on a weekly basis.

Before choosing a supplier, please review the information on the [Choosing an Electric Supplier](#) page.

The PUCO is not responsible for selections you make based on the information contained herein.

Step 1: Compare the supplier offers contained in the chart with the "Price to Compare" shown on your electric bill.

Note: The "Tariff" code referenced in some of the Offer Details can be found on your monthly electric bill, under the charges from the utility.

Step 2: In order for you to save money, the new supplier's rate needs to be lower than the Price to Compare rate shown on your bill.

Duke Energy Service Area Offers

<u>Supplier Name</u>	<u>Current Offer</u>	<u>Contract Term</u>	<u>Offer Details</u>
AEP Energy PO Box 3489 Chicago, IL 60654 1-855-285-9013 http://www.aepenergy.com/	Price of \$0.0560 per kWh	12 months	This offer is for residential RS customers of Duke Energy only. Enroll online at http://www.aepenergy.com/duke12 Early Termination Fee: \$10 per remaining months
AEP Energy PO Box 3489 Chicago, IL 60654 1-855-285-9013 http://www.aepenergy.com/	100% Wind Product. Price of \$0.0590 per kWh	12 Months	This offer is for residential RS customers of Duke Energy only. Enroll online at http://www.aepenergy.com/dukegreen12 Early Termination Fee: \$10 per remaining months
AP Gas & Electric 6161 Savoy Drive, Suite 500 Houston, TX 77036 877-544-4857 http://www.apge.com	\$0.0665 per kwh	12 Months	To Enroll call 888-797-4537 Early Termination Fee: None

<p>Border Energy Electric Services, Inc. 888-901-8461 http://www.borderenergyelectric.com/</p>	<p>Fixed rate of \$0.0564 per kWh through December 31, 2014</p>	<p>Through December 31, 2014</p>	<p>Enroll online at: http://signup.borderenergyinc.com/DUKE_ex.aspx Early Termination Fee: \$125 This offer is for residential RS customers of Duke Energy only.</p>
<p>Cincinnati Bell Energy 866-852-6849 www.cincinnatienergy.com</p>	<p>Variable Price of \$0.05606 per kWh</p>	<p>Month to Month</p>	<p>This introductory offer is for residential RS customers of Duke Energy only, 100% renewable and Green-E Certified. Offer available for Cincinnati Bell customers only. Early Termination Fee: None</p>
<p>Direct Energy (888) 566-9988 http://directenergy.gesc.com/Products/Signup.aspx?sc=RES&state=OH&promo=OHPUC</p>	<p>Fixed Price of \$0.0579 per kWh</p>	<p>12 Billing Cycles from enrollment</p>	<p>This offer is for residential RS customers of Duke Energy only.</p>
<p>Discount Energy Group LLC 800-282-3331 www.discountenergygroup.com</p>	<p>Variable Price of \$0.0565 per kWh</p>	<p>12 Months</p>	<p>Enroll online at http://www.discountenergygroup.com This offer is limited to residential customers of Duke Energy Ohio. Early Termination Fee: None</p>
<p>Dominion Energy Solutions (888) 216-6603 http://www.dominionenergy.com</p>	<p>Fixed Price of \$0.0569 per kWh</p>	<p>Through the May 2014 meter read date</p>	<p>This offer is for residential RS customers of Duke Energy only, and is limited to the first 10,000 customer who enroll. Enroll online at http://www.dominionenergy.com Early Termination fee: None</p>
<p>DP&L Energy 1065 Woodman Drive Dayton, OH 45432 800-319-1356 www.dplenergy.com</p>	<p>Fixed Price of \$0.05396 per kWh</p>	<p>Through the May 2014 meter read</p>	<p>This offer is for residential customers of Duke Energy only. Enroll online at http://www.dplenergy.com Early Termination Fee: \$75</p>
<p>DP&L Energy 1065 Woodman Drive Dayton, OH 45432 800-319-1356 www.dplenergy.com</p>	<p>Fixed Price of \$0.0589 per kWh</p>	<p>Through the February 2015 meter read</p>	<p>This offer is for residential customers of Duke Energy only. Enroll online at http://www.dplenergy.com Early Termination Fee: \$100</p>
<p>Duke Energy Retail 139 East 4th Street EX 320 Cincinnati, Ohio 45202 855-537-4459 http://www.DukeEnergyRetail.com</p>	<p>Fixed price of \$0.0555 per kWh</p>	<p>Through June 2014 meter read</p>	<p>We Make the Right Choice Easy SM - \$0.0555/kWh through June 2014 - RS Customers of Duke Energy only. - Early Termination Fee \$50 Enroll in less than 5 minutes. www.DukeEnergyRetail.com</p>
<p>ENCOA Energy Company of America 8847 W Sam Houston Parkway N Houston, TX 77040 888-857-5415 http://www.encoa.com</p>	<p>ENCOA Power Choice 6 Fixed Price of \$0.0499 per kWh</p>	<p>6 Month</p>	<p>Enroll online at http://www.encoa.com This offer is for residential customers of Duke Energy only. Early Termination Fee: None</p>
<p>ENCOA Energy Company of America 8847 W Sam Houston Parkway N Houston, TX 77040 888-857-5415 http://www.encoa.com</p>	<p>ENCOA Power Choice 12 Month - Fixed Price of \$ 0.0579 per kWh</p>	<p>12 Month</p>	<p>Enroll online at http://www.encoa.com This offer is for residential customers of Duke Energy only. Early Termination Fee: \$50.00</p>

<p>Eligo Energy, LLC 1658 North Milwaukee Ave. Suite 314 Chicago, IL 60647 888-744-8125 http://www.eligoenergy.com</p>	<p>Introductory fixed price of \$0.0590 per kWh for the first 3 months, then a monthly price based on market conditions.</p>	<p>Month-to-Month</p>	<p>This offer is limited to residential RS customers of Duke Energy. Please enroll by calling (888) 744-8125 Early Termination Fee: NONE</p>
<p>Energy Plus Holdings LLC P.O. Box 38815 Philadelphia, PA 19104 (855) 405-3098 www.energypluscompany.com</p>	<p>Variable Price of \$0.056 per kWh</p>	<p>Month to Month</p>	<p>Enroll online at http://www.energypluscompany.com This is the forecasted rate for the first month of service and the offer is limited to residential RS customers of Duke Energy. Early Termination Fee: None</p>
<p>FirstEnergy Solutions 866-271-2265 http://www.FES.com</p>	<p>Fixed price of \$0.0530</p>	<p>Through June 2014</p>	<p>12 Month Plan is for residential RS customers of Duke Energy only. http://www.FES.com Early Termination Fee: \$100</p>
<p>FirstEnergy Solutions 866-271-2265 http://www.FES.com</p>	<p>Fixed price of \$0.0560</p>	<p>Through December 2014</p>	<p>18 Month Plan is for residential RS customers of Duke Energy only. http://www.FES.com Early Termination Fee: \$100</p>
<p>Glacial Energy of Ohio 6100 Oak Tree Boulevard, Suite 200 Independence, OH 44131 216-328-2043 http://www.glacialenergy.com</p>	<p>12 month fixed price of \$0.05799 per kWh</p>	<p>12 Months</p>	<p>This offer is limited to residential customers of Duke Energy. Enroll online at http://www.glacialenergy.com/ohio-energy-choice Early Termination Fee: \$50</p>
<p>IGS Energy 6100 Emerald Pkwy Dublin, OH 43016 (888) 995-0992 http://www.igsenergy.com/</p>	<p>Fixed Rate of \$0.0549 per kWh</p>	<p>12 Month</p>	<p>Enroll Online at http://www.igsenergy.com/ This offer is limited to residential customers of Duke Energy. Early Termination Fee: None</p>
<p>Independence Energy Group LLC P.O.Box 38611 Philadelphia, PA 19104 (855) 500-8709 www.chooseindependence.com</p>	<p>Variable Price of \$0.056 per kWh</p>	<p>Month to month</p>	<p>Enroll online at http://www.chooseindependence.com This offer is limited to residential RS customers of Duke Energy. Early Termination Fee: \$0</p>
<p>Integrus Energy Services 855-836-6593 http://www.integrusenergy.com/dukepower</p>	<p>\$0.0539 per kWh</p>	<p>12 Months</p>	<p>Enroll online at http://www.integrusenergy.com/dukepower This offer is limited to residential RS customers of Duke Energy. Early Termination Fee: \$25</p>
<p>Integrus Energy Services 855-836-6593 http://www.integrusenergy.com/dukepower</p>	<p>\$0.0594 per kWh</p>	<p>24 months</p>	<p>Enroll online at http://www.integrusenergy.com/dukepower This offer is limited to residential RS customers of Duke Energy. Early Termination Fee: \$25</p>
<p>Integrus Energy Services 855-836-6593 http://www.integrusenergy.com/dukepower</p>	<p>\$0.0619 per kWh</p>	<p>36 months</p>	<p>Enroll online at http://www.integrusenergy.com/dukepower This offer is limited to residential RS customers of Duke Energy. Early Termination Fee: \$25</p>
<p>Just Energy PO Box 2210 Buffalo, NY 14240-2210 866-587-8674 www.justenergy.com</p>	<p>5% Discount Off Duke Energy's Price to Compare for the first Month.</p>	<p>Month to Month</p>	<p>5% Discount Off Duke Energy's Price to Compare for the first month. This offer is limited to residential customers of Duke Energy Ohio. Early Termination Fee: None</p>

<p>Kona Energy P.O. Box 204217 Dallas, TX 75320-4217 (855) 566-2669 http://www.konaenergy.com</p>	<p>Fixed rate of \$0.0690 per kwh</p>	<p>12 months</p>	<p>Enroll online at http://www.konaenergy.com/applestoapples This offer is limited to residential customers of Duke Energy. Early Termination Fee: \$100</p>
<p>Kona Energy P.O. Box 204217 Dallas, TX 75320-4217 (855) 566-2669 http://www.konaenergy.com</p>	<p>Fixed rate of \$0.0730 per kwh</p>	<p>18 Months</p>	<p>Enroll online at http://www.konaenergy.com/applestoapples This offer is limited to residential customers of Duke Energy. Early Termination Fee: \$100</p>
<p>Kona Energy P.O. Box 204217 Dallas, TX 75320-4217 (855) 566-2669 http://www.konaenergy.com</p>	<p>Fixed rate of \$0.0690 per kwh</p>	<p>24 months</p>	<p>Enroll online at http://www.konaenergy.com/applestoapples This offer is limited to residential customers of Duke Energy. Early Termination Fee: \$100</p>
<p>North American Power and Gas LLC 20 Glover Avenue Norwalk, CT 06851 888-313-9086 https://www.napower.com</p>	<p>\$0.0549 per kwh for new customers - one month introduction/promotional, then a market-based variable price. 25% Renewable Energy</p>	<p>Month to Month</p>	<p>Enroll online at https://www.napower.com. This offer is limited to residential customers of Duke Energy. Early Termination Fee: None</p>
<p>North American Power and Gas LLC 20 Glover Avenue Norwalk, CT 06851 888-313-9086 https://www.napower.com</p>	<p>\$0.0744 per kwh for new customers - one month introduction/promotional, then a market-based variable price. 100% Renewable Energy</p>	<p>Month to Month</p>	<p>Enroll online at https://www.napower.com. This offer is limited to residential customers of Duke Energy. Early Termination Fee: None</p>
<p>North American Power and Gas LLC 20 Glover Avenue Norwalk, CT 06851 888-313-9086 https://www.napower.com</p>	<p>\$0.0799 per kwh current market-based general variable price. 25% Renewable Energy</p>	<p>Month to Month</p>	<p>Enroll online at https://www.napower.com. This offer is limited to residential customers of Duke Energy. Early Termination Fee: None</p>
<p>North American Power and Gas LLC 20 Glover Avenue Norwalk, CT 06851 888-313-9086 https://www.napower.com</p>	<p>\$0.0944 per kwh current market-based general variable price. 100% Renewable Energy</p>	<p>Month to Month</p>	<p>Enroll online at https://www.napower.com. This offer is limited to residential customers of Duke Energy. Early Termination Fee: None</p>
<p>Palmco Power OH, LLC 1350 60 Street Brooklyn, NY 11219 (877) 726-5862 http://www.PalmcoEnergy.com</p>	<p>\$0.0526 per kwh</p>	<p>Monthly</p>	<p>This offer is limited to residential customers of Duke Energy Ohio. Variable rate. Rate listed in an introductory rate valid for the first two billing cycles. No sign-up fees. Early Termination Fee: \$0</p>
<p>Public Power, LLC 39 Old Ridgebury Rd, Suite 14 Danbury, CT 06810 (888) 354-4415 www.PPandU.com</p>	<p>Variable Price of \$0.0549 per kwh</p>	<p>Month to Month</p>	<p>This offer is limited to residential customers of Duke Energy Ohio. Enroll only at http://www.PPandU.com Early Termination Fee: None</p>

<p>Santanna Energy Services 425 Quadrangle Drive, Suite 200 Bolingbrook, IL 60440 (800) 764-4427 http://www.santannaenergyservices.com/</p>	<p>Fixed Price of \$0.0599 per kWh</p>	<p>10 months, then month-to-month on a market-based monthly variable rate</p>	<p>This offer is limited to residential customers of Duke Energy only. To enroll, call us at (800) 764-4427. Early Termination Fee: None</p>
<p>Sperian Energy 2605 Camino Del Rio S. San Diego, CA 92108 888-682-8082 www.sperianenergy.com</p>	<p>\$0.0545 per kWh</p>	<p>Month to Month Variable</p>	<p>This offer is limited to residential customers of Duke Energy. You can enroll at www.sperianenergy.com Early Termination Fee: \$0</p>
<p>Verde Energy USA 101 Merritt 7, 3rd Floor Norwalk, CT 06851 800-388-3862 https://lowcostpower.com</p>	<p>Introductory fixed price of \$0.0579 per kWh through May 2014, then a monthly variable price</p>	<p>Fixed price through May 2014, Month to Month thereafter</p>	<p>This offer is limited to residential customers of Duke Energy. New enrollments receive a \$50 cash bonus, a 20% discount on energy saving products and free access to Verde Energy Savings Solutions where customers can monitor and analyze their energy use. Please contact Verde Energy USA for more information or go to www.lowcostpower.com to enroll. Early Termination Fee: None</p>

Governmental Energy Aggregation: Local Community Buying Power

In Ohio, local communities are allowed, by law, to join their citizens together to buy natural gas and/or electricity as a group and thereby gain "buying power" to solicit the lowest price for the group's natural gas and/or electricity needs. This is called Governmental Aggregation. The Public Utilities Commission of Ohio (PUCO) presents the following information to help you understand the process if your community decides to aggregate.

What is Aggregation?

Aggregation is when a group of customers join together to form a single, larger customer that buys energy for its members. A large buying group may be able to get a better price for the group members than you can get on your own.

What is Governmental Aggregation?

Ohio's laws allow for communities – such as townships, cities and counties – to form the aggregated buying groups on behalf of their citizens. The governmental aggregator chooses an outside supplier for all of the customer-members in its group. Aggregations can be formed to buy natural gas, electricity or both.

All governmental aggregators buying electricity must be certified by the PUCO. Communities that aggregate to buy natural gas are required to be certified by the PUCO unless they aggregate under an Ohio Constitution provision which allows "home rule" or the right for communities to take action under their own charters. If an aggregator is going to provide natural gas and/or electric buying services, it must be certified separately for each industry. Certification by the PUCO, means they have met strict requirements for doing business in Ohio. Therefore, you can participate with confidence.

The law allows for opt-in aggregation or opt-out aggregation.

Opt-in Aggregation

Opt-in aggregation is a program that permits each customer to sign up individually to participate in the program. If the local government chooses Opt-in aggregation, it can proceed to develop a plan and start signing up customers. The plan must include all rates and terms for customers to consider when deciding to join.

Opt-out Aggregation

Opt-out aggregation is a program that automatically enrolls all local residents, unless they individually opt-out of the program (choose not to be included). If a community chooses this form of aggregation, a number of steps are required:

- A majority of voters must authorize opt-out aggregation in an election. The issue appears on a primary or general election ballot for your consideration.
- If authorized by a majority of the vote, the local government must form a plan of operation and management. They must also hold at least two public hearings to allow customers to voice any concerns over the proposed plan.

- Once the local government has adopted the plan, each customer to be aggregated must be notified that they will be automatically enrolled in the program unless they specifically elect not to participate. This notification must also state the rates, charges, and other terms and conditions of enrollment in the program. The opt-out notice is usually a letter accompanied by a post card to be mailed back if you do not want to participate or sometimes, a phone number to call or web site to visit to opt-out.
- Natural gas aggregation customers may opt-out every two years without paying a switching fee. Electric aggregation customers may opt-out every three years without paying a switching fee.

Deciding to stay with the Aggregation

When deciding to join an "opt-in" government aggregation or deciding whether to stay in an "opt-out" government aggregation, here are some things to think about:

- The goal of the buying group – will the aggregator be looking for the lowest price, sources used to generate the electricity, or additional services when finding a supplier?
- Number of group members – larger groups will usually have better "buying power".
- Length of the contract – how long is the contract and how will it be renewed?
- Terms and conditions – be sure you read and understand them, including membership requirements, how you will be billed, and any fees.

Eligibility

For both natural gas and electric aggregation, customers who are already enrolled in the Percentage of Income Payment Plan (PIPP - a payment plan for past-due bills) are not eligible. These customers will be aggregated as a separate group.

For natural gas aggregation, the only other customers who are not eligible to participate are those that are already under individual contracts with suppliers as part of a natural gas choice program. These customers will not appear on eligible customer lists provided to the governmental aggregator or the governmental aggregator's chosen supplier.

For electric aggregation, most customers are eligible and their names will appear on customer lists provided to the governmental aggregator or its chosen supplier. It is important to note that if recently switched to a supplier and your community aggregates, you should return the opt-out notice if you do not wish to be switched to the aggregations' supplier. That is a decision for you to make. You will want to talk to your chosen supplier if you consider switching to the aggregation's supplier to find out if there are any penalties for the early cancellation of the contract.

Learn more

If you have specific questions about your community's aggregation plans, please contact your local government offices – city, county or township. For general information about aggregation, please call the PUCO consumer call center at (800) 686-PUCO (7826).



PUCO Consumer
Call Center
(800) 686-PUCO

Providing Ohioans with utility
information and assistance with
questions and complaints

Ohio | Public Utilities
Commission

Public Utilities Commission of Ohio

The Public Utilities Commission of Ohio (PUCO) can help resolve problems that arise between consumers and utility companies under PUCO jurisdiction.

If you have a problem or a complaint about your utility service, please contact your utility company first and ask to speak with a customer service representative. If your concern is not resolved, call the PUCO toll-free at:

PUCO Call Center
(800) 686-PUCO (7826)
(800) 686-1570 (TDD/TTY)

To enable us to serve you better, please have your bill or specific information available when you call. Complaints can also be filed online at www.PUCO.ohio.gov.

Ways the PUCO works for you

- Helps solve utility disputes
- Provides payment plan information
- Explains utility rules and regulations
- Provides information about PUCO public hearings and how to participate
- Provides tips on energy conservation
- Provides speakers for civic, consumer, religious and community organizations

Stay connected on Facebook!

Scan the barcode to the right with a capable smartphone to "like" the PUCO on Facebook.



DEPARTMENT OF JOB & FAMILY SERVICES

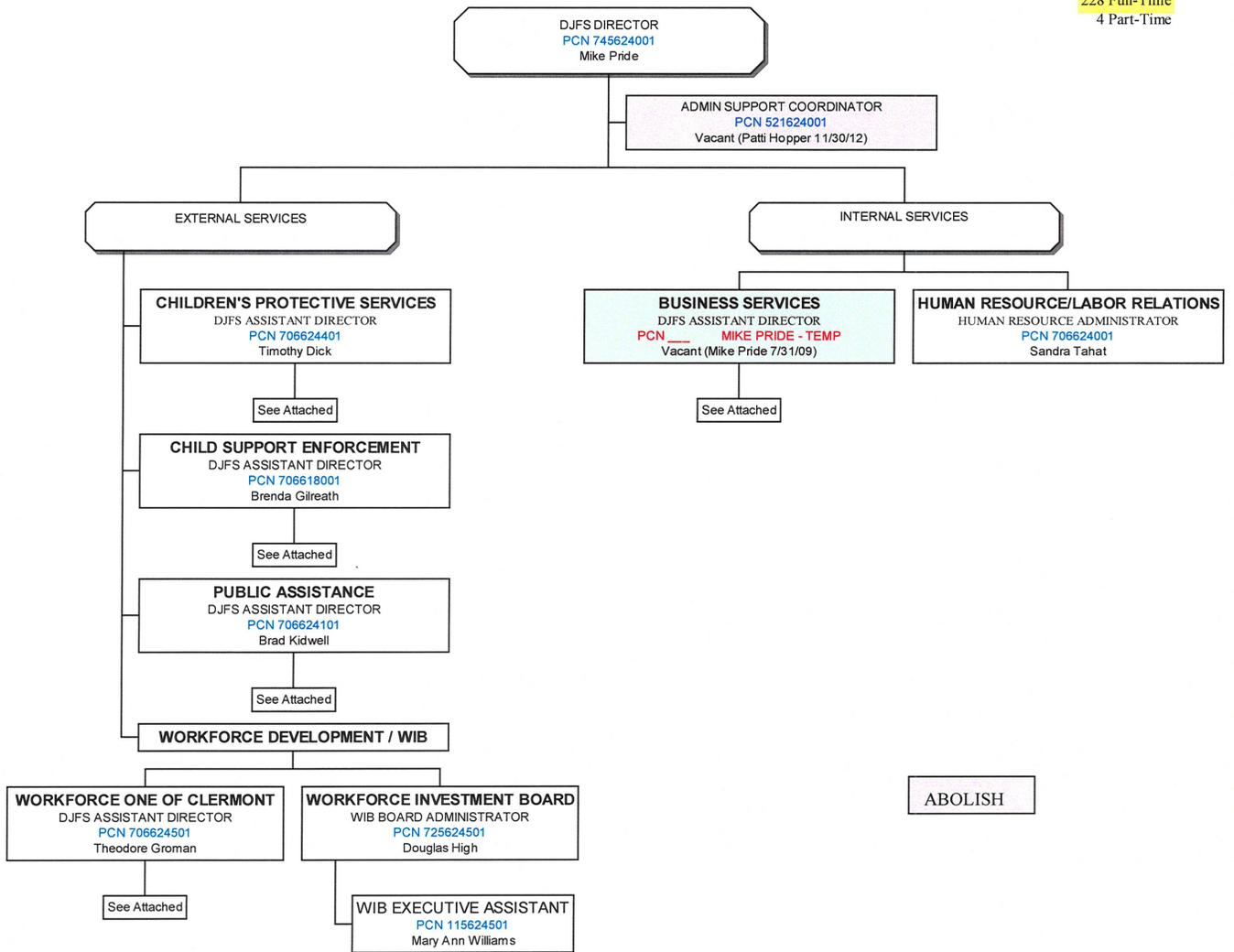


**DIVISION OF CHILDREN PROTECTIVE SERVICES
2013 TABLE OF ORGANIZATION**

**Clermont County
DEPARTMENT of JOB & FAMILY SERVICES**

Current

228 Full-Time
4 Part-Time



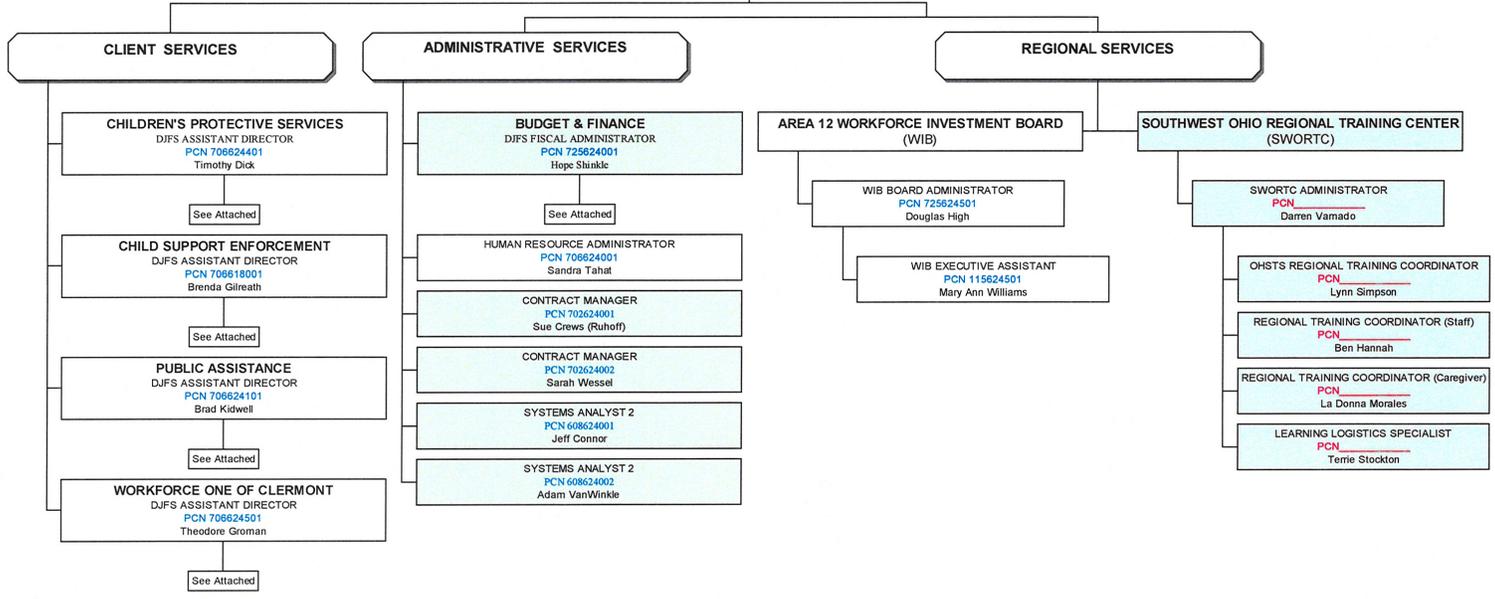
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**Clermont County
DEPARTMENT of JOB & FAMILY SERVICES**

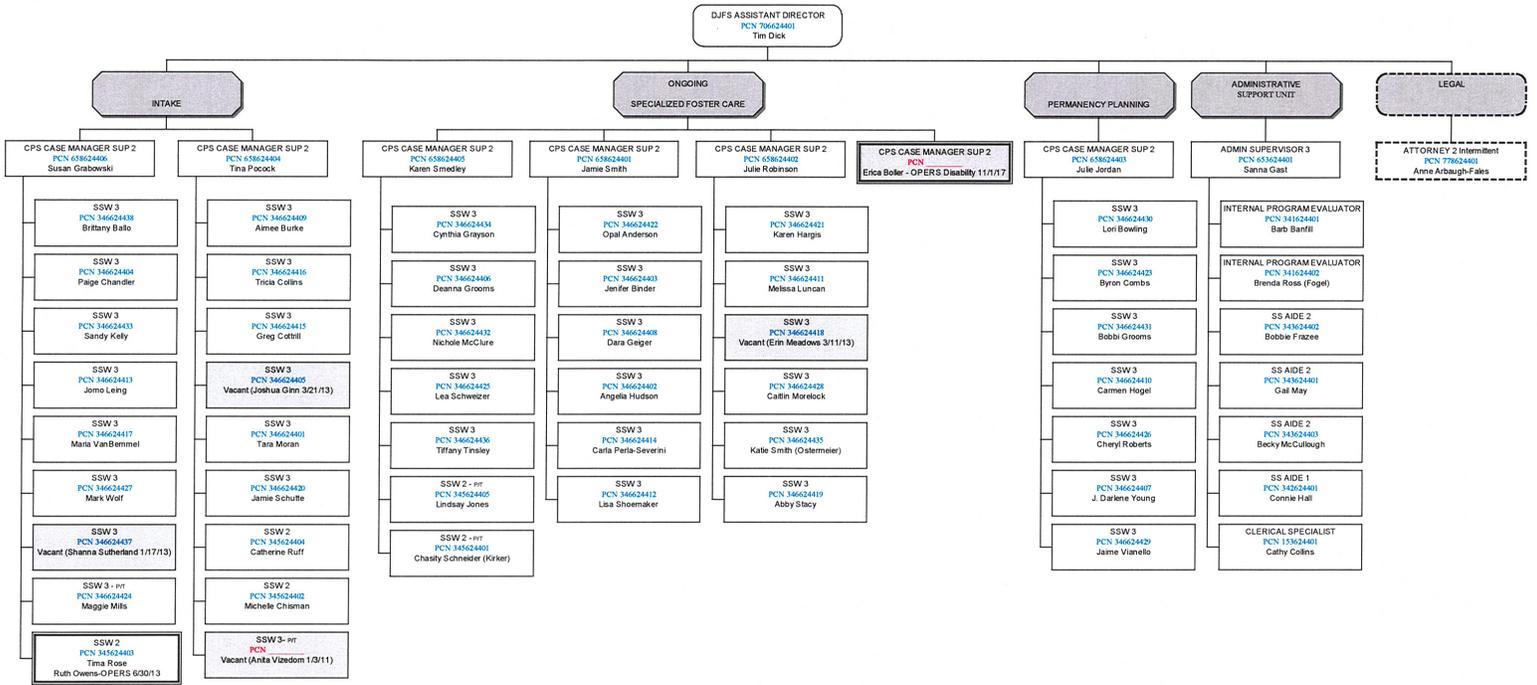
Proposed

220 Full-Time
4 Part-Time

DJFS DIRECTOR
PCN 745824001
Mike Pride



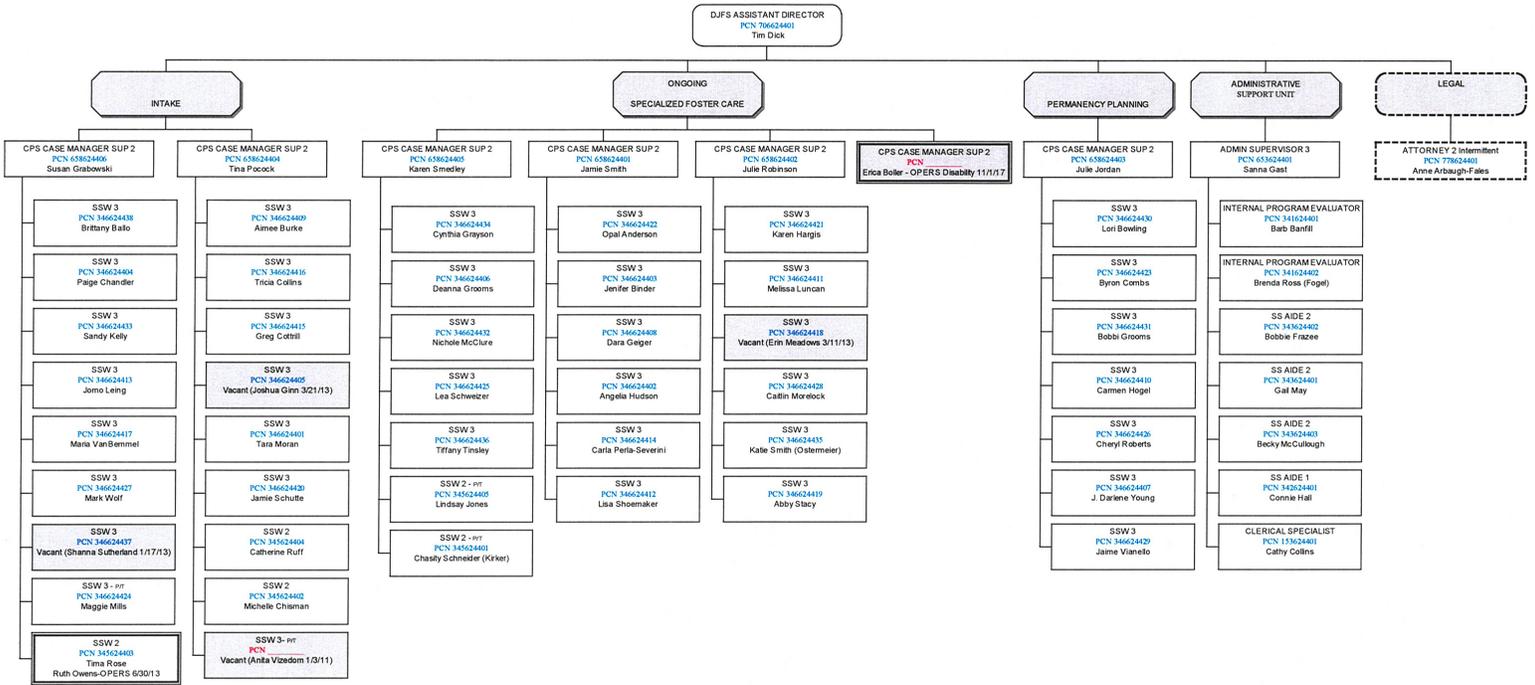
Approved by the Board of Commissioners:



56 FT
4 PT

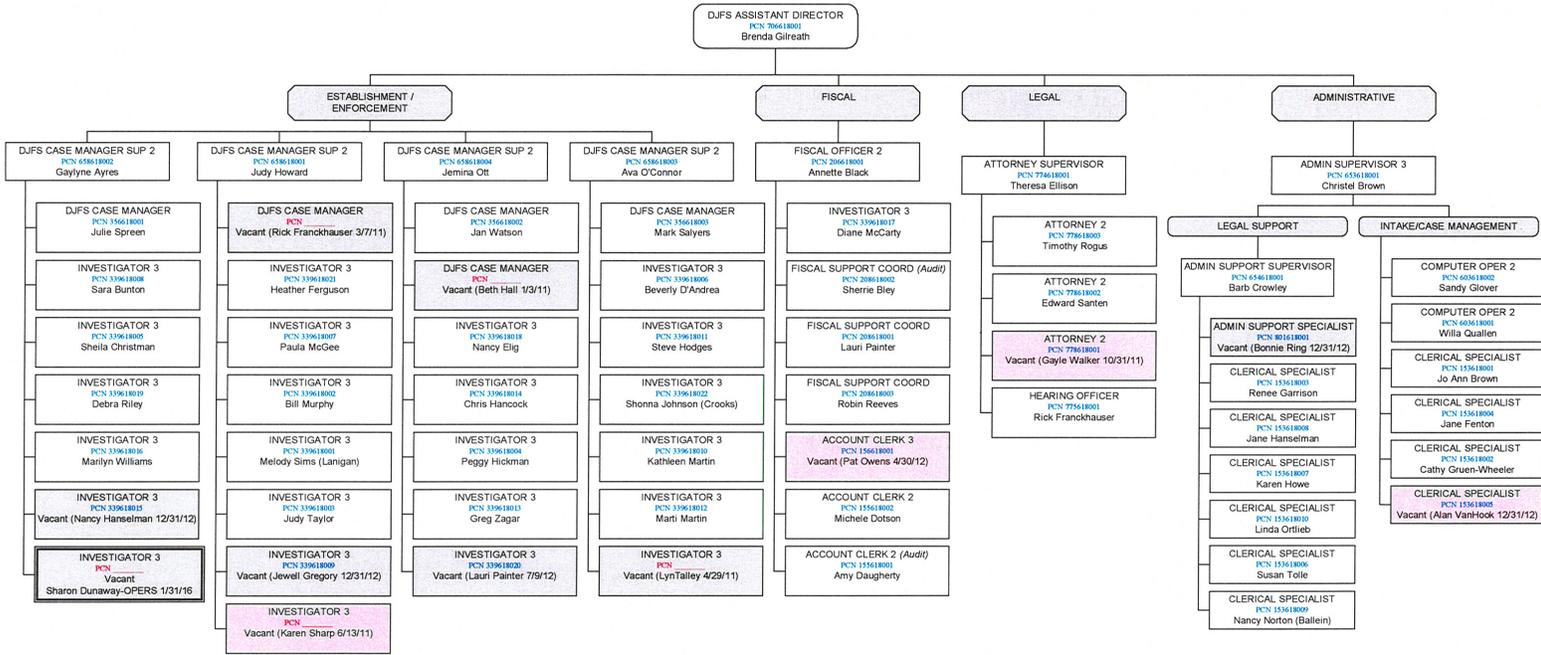
Clermont County
DEPARTMENT of JOB & FAMILY SERVICES
Children's Protective Services

Proposed



**Clermont County
DEPARTMENT of JOB & FAMILY SERVICES
Child Support Enforcement**

Current

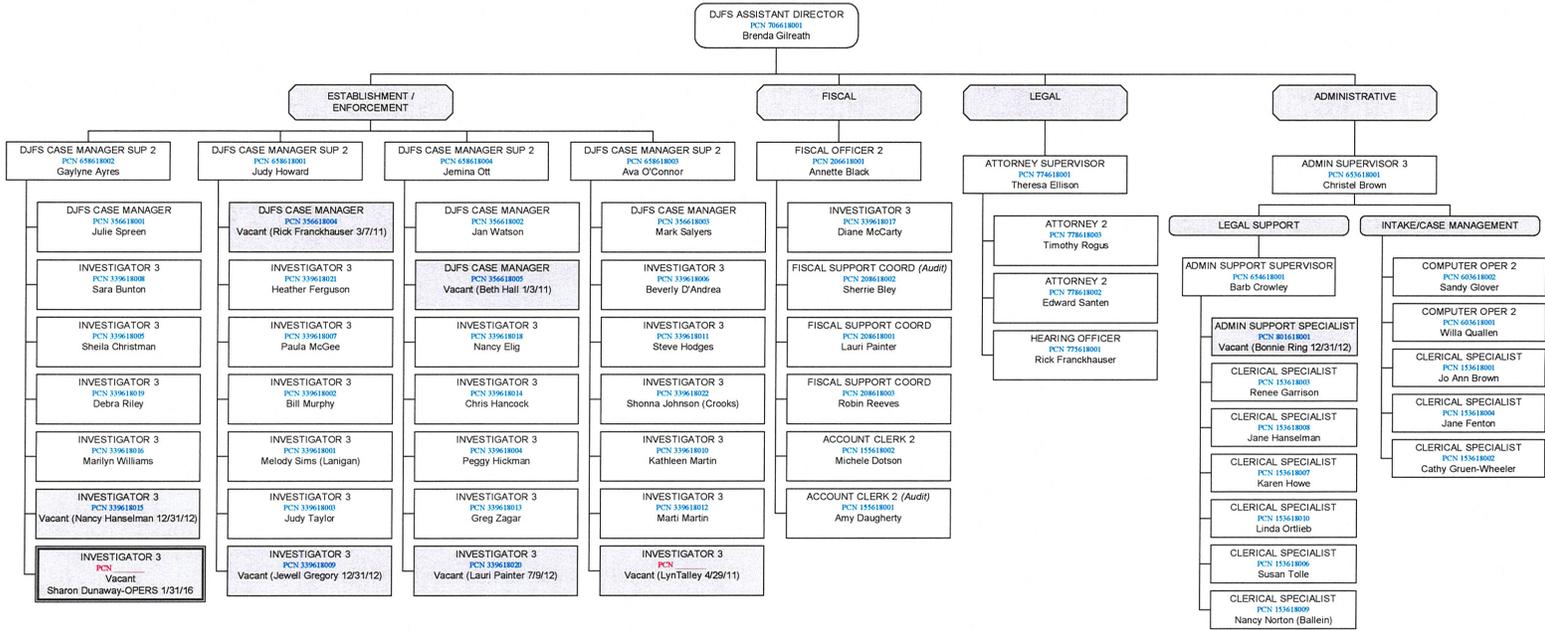


62 FT

ABOLISH

**Clermont County
DEPARTMENT of JOB & FAMILY SERVICES
Child Support Enforcement**

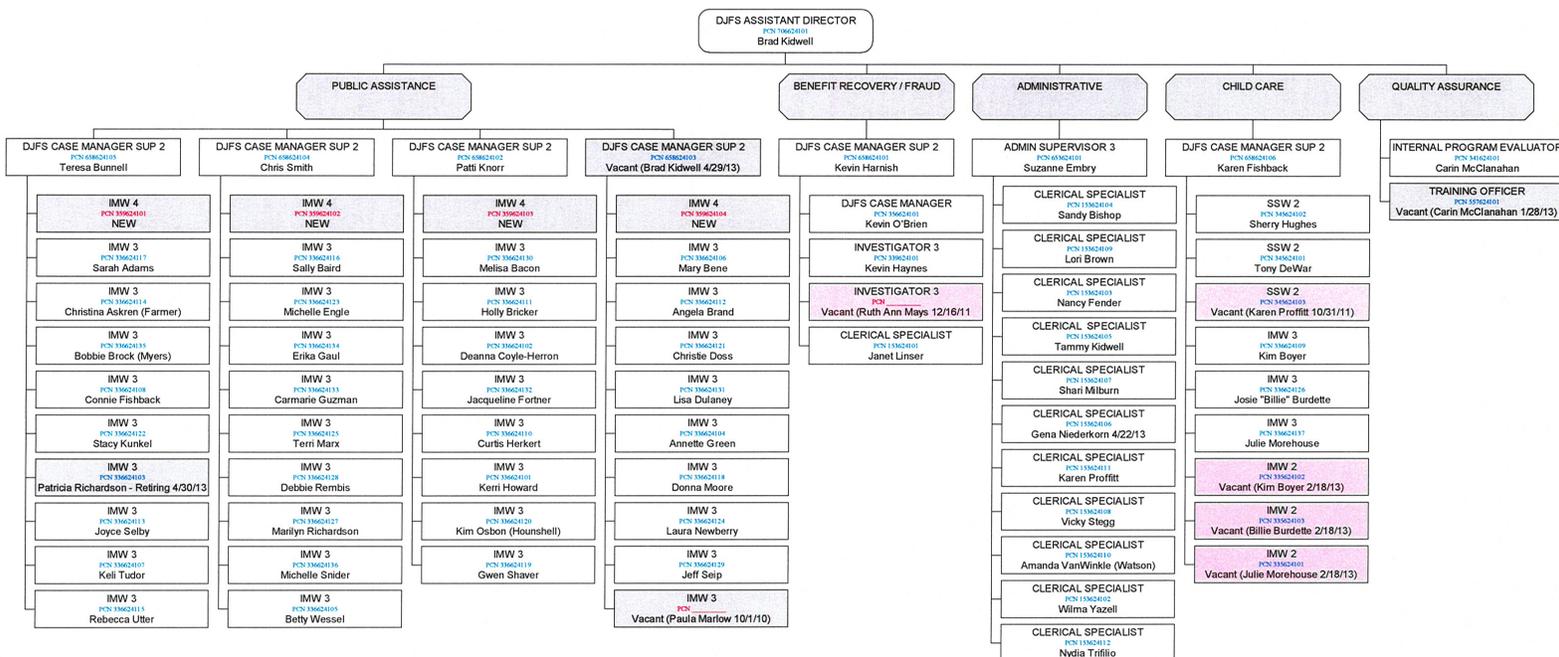
Proposed



58 FT

Clermont County
DEPARTMENT of JOB & FAMILY SERVICES
Public Assistance Division

Current

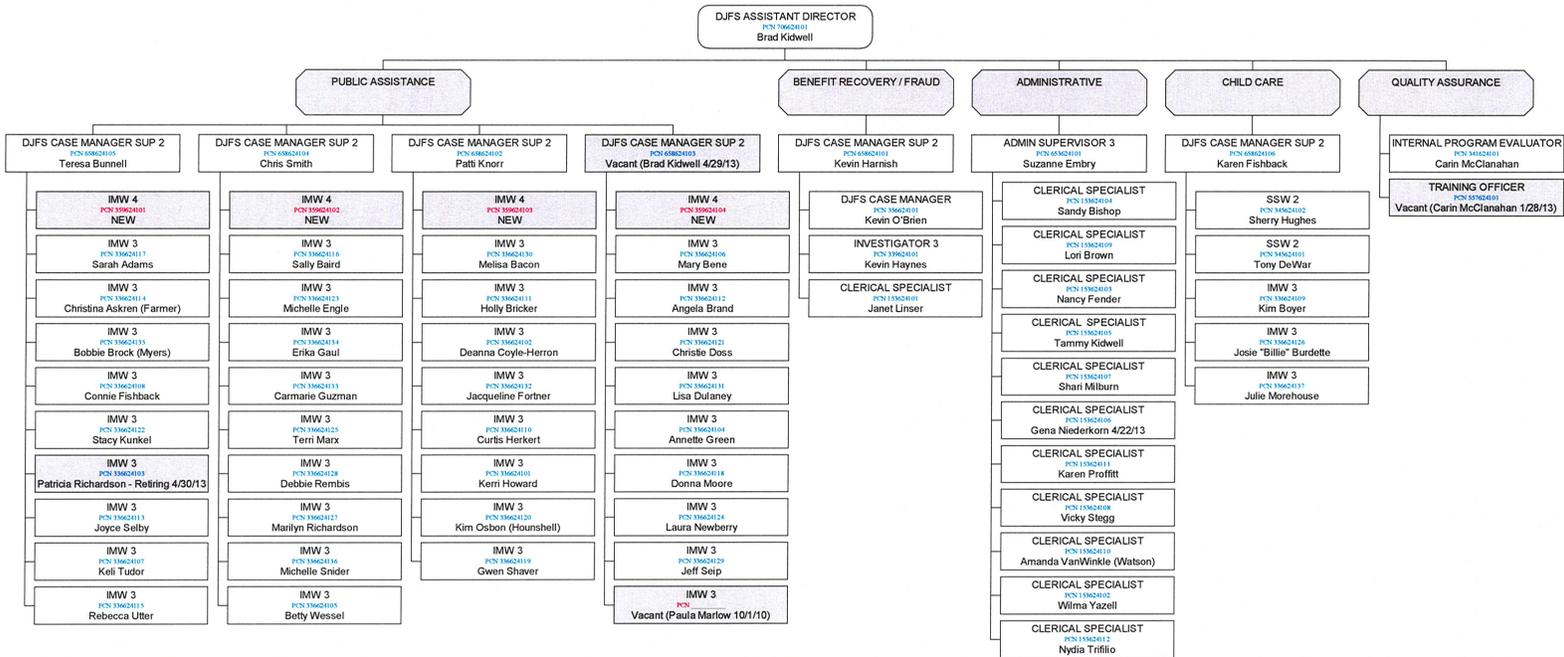


73 FT

ABOLISH

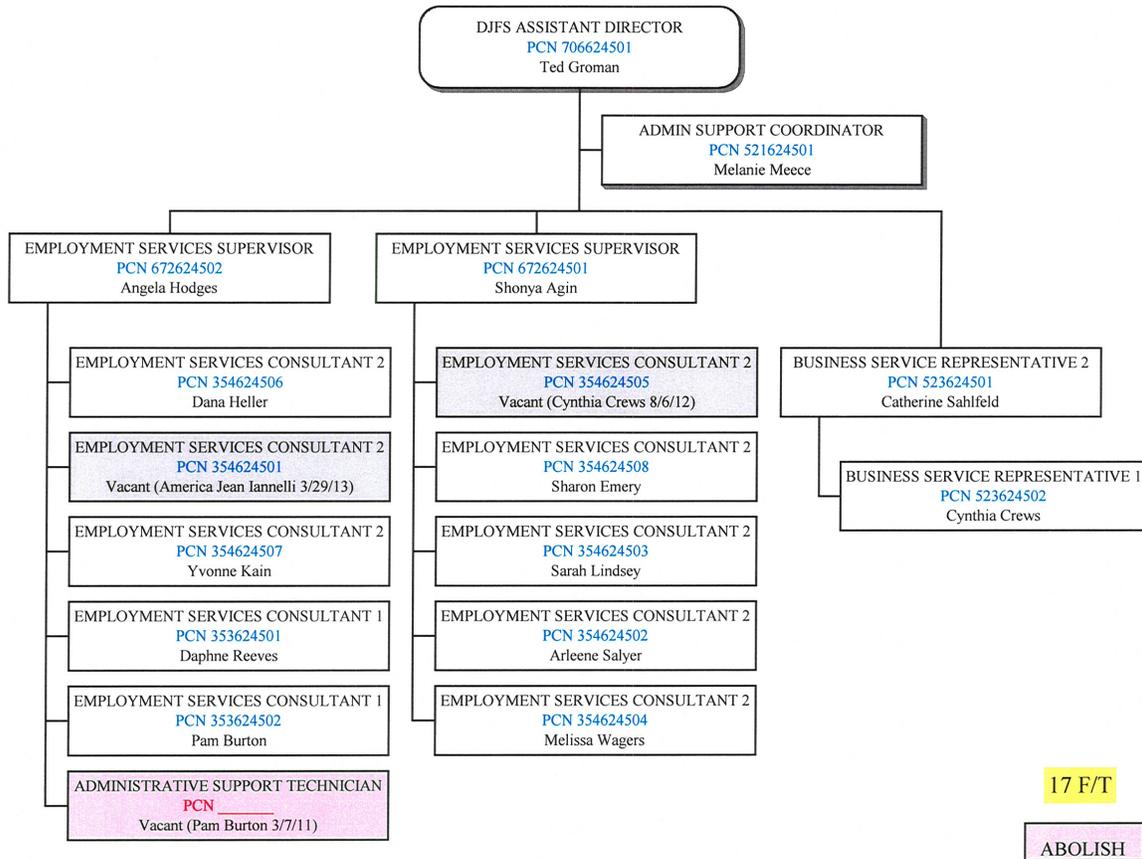
**Clermont County
DEPARTMENT of JOB & FAMILY SERVICES
Public Assistance Division**

Proposed



Clermont County
DEPARTMENT of JOB & FAMILY SERVICES
Workforce Development / WIA

Current

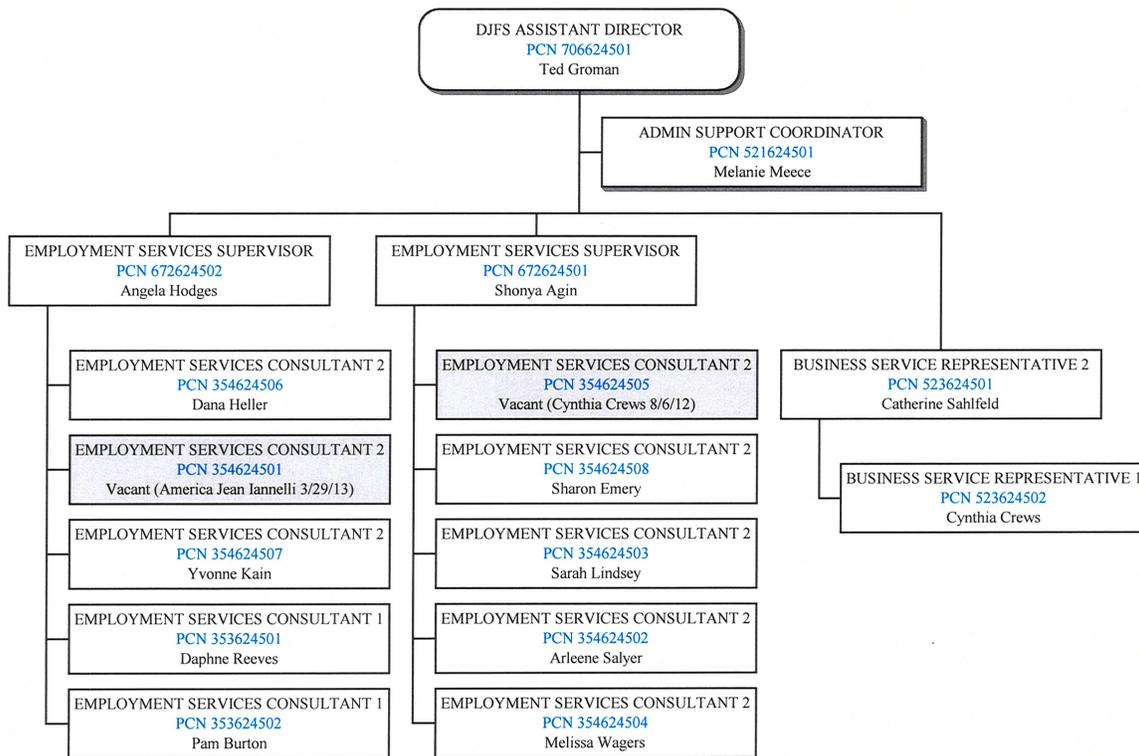


17 F/T

ABOLISH

Approved by the Board of Commissioners: June 25, 2012

Clermont County
DEPARTMENT of JOB & FAMILY SERVICES
Workforce One of Clermont

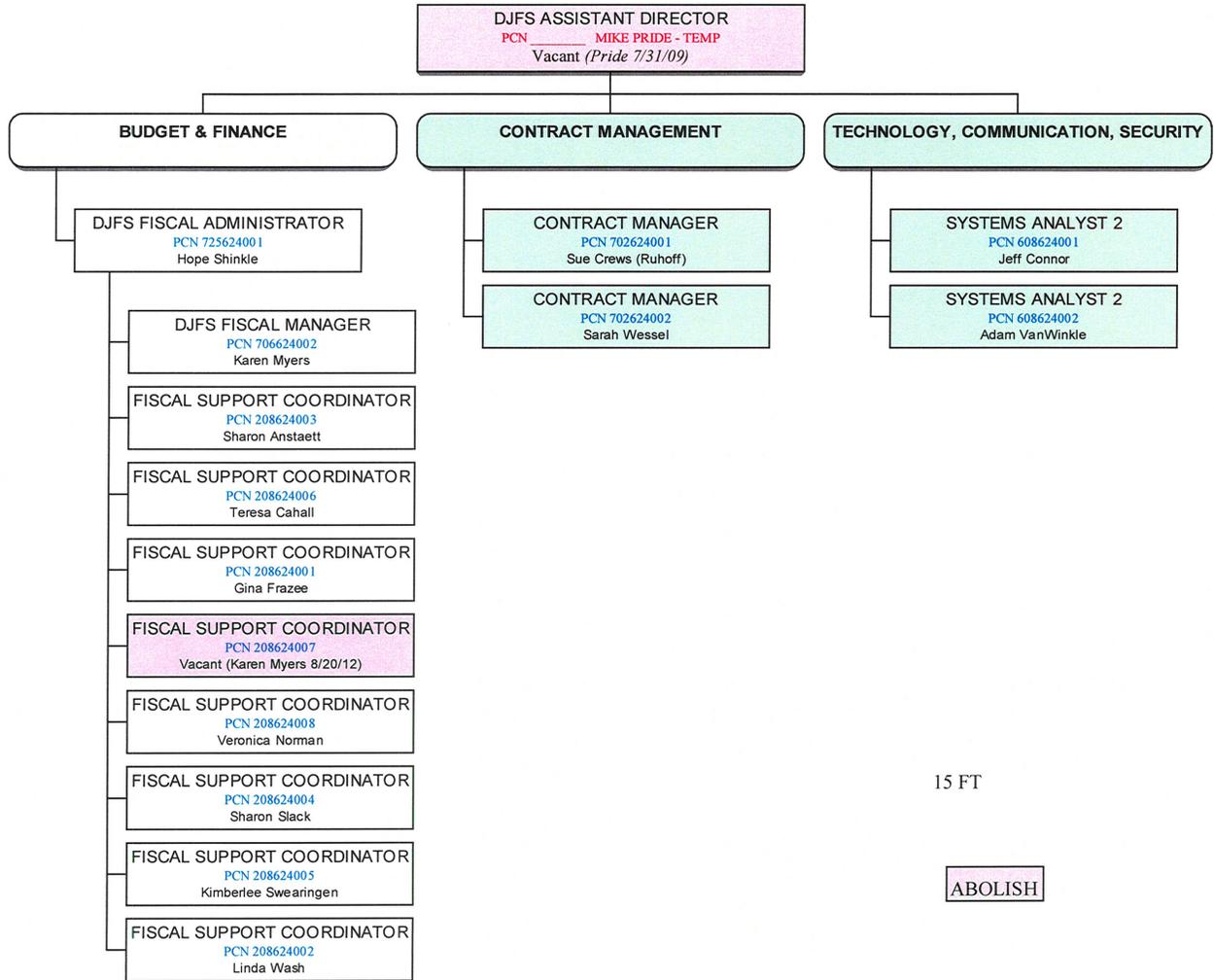


16 F/T

Approved by the Board of Commissioners:

**Clermont County
DEPARTMENT of JOB & FAMILY SERVICES
Business Services Division**

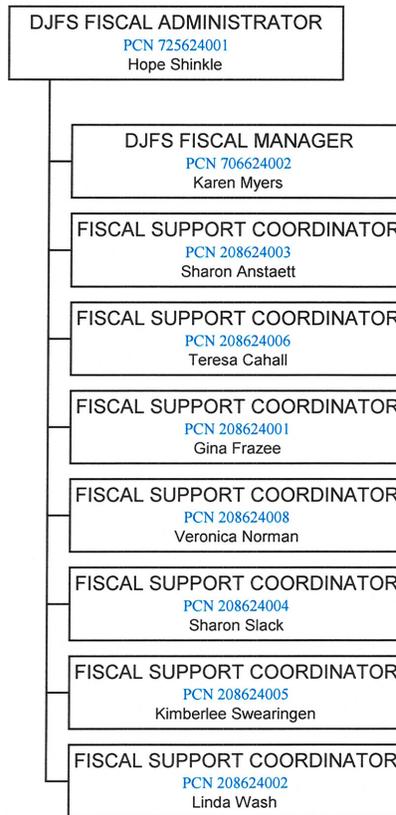
Current



Approved by the Board of Commissioners: June 25, 2012

Clermont County
DEPARTMENT of JOB & FAMILY SERVICES
Budget and Finance Division

Proposed



9 FT

Approved by the Board of Commissioners: